



# **CUSTOMER SERVICE DIVISION**



#### **SPARE PARTS & MAINTENANCE**



**COMERIO ERCOLE** guarantees all customers the supply of required original spare parts by assuring the existence of company organization which always has at disposal original drawings and plans. For market parts interchangeable components are available as well as feasibility studies for new concept parts to be used.











### **REFURBISHEMENT & SAFETY UPDATING**



**COMERIO ERCOLE** guarantees all customers the possibility to repair and/or refurbish machines originally produced. All these activities are performed in accordance with the manufacturer original specifications and drawings. Upon request, COMERIO ERCOLE with its proper team, can analyze safety devices on the existing machines and support updated risk assessment as well as eventual related activities considered necessary to meet safety rules actually into force.













WARNING SIGNALS - SEGNALETICA DI SICUREZZA - SIGNALISATION DE SECURITE - WARNUNGSZEICHEN - SEÑAL DE SEGURIDAD



BEWARE TO HANDS: PINCH HAZARD ATTENZIONE ALLE MANI: PERICOLO DI SCHIACCIAMENTO ARDEZ LES MAINS: DANGER DE PINC







IDDEN TO REMOVE SAFETY DEVICES











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### **TECHNICAL ASSISTANCE & TELESERVICE**



**COMERIO ERCOLE** guarantees assistance to all customers with a qualified and experienced technical team on site, all around the world. Its technicians are available to operate on mechanical,

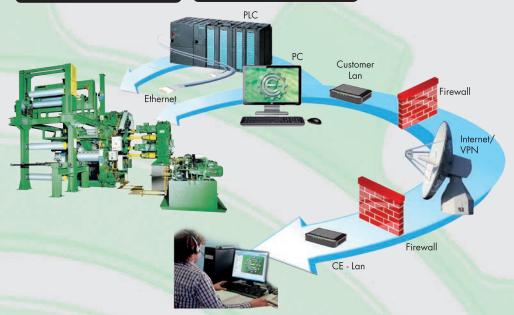
electrical and automation worldwide side. Upon request **COMERIO ERCOLE** can configure proper teleservice proposal based on safe internet connection enabling IOT remote assistance service to machineries and plants.







## HERCULES40





## **TRAINING & TECHNOLOGICAL ASSISTANCE**



rienced and qualified team the possibility to arrange proper training sessions to all required operators involved in maintenance activities or alternatively at customer site during start-up phase and/or after commissioning. In addition **COMERIO ERCOLE** with almost a selected network of qualified experts can support all customers in production optimization and fine tuning process evaluations as well as arrange INDUSTRY 5.0 laboratory experiences in his premises.













## **PRODUCTION PROGRAMM**





## **ENGINEERING**

**Engineering services** Know how provider Laboratory service Turn key special projects & Products





Calendering & Mixing Technology Rubber production machines and plants Vulcanizing rotary machines Hydraulic presses Tires & Conveyor belts production process plant



**LASTIC** 

Calendering, Extrusion

& Stretching Technology

Special lamination

and embossing machines

Plastic production

machines & plants









#### **NONWOVENS**

Thermal bonding calender technology Embossing/gauging and laminating technology Spunbonding & Air-laid technology Nonwovens production machines & plants



SYSTEM CERTIFIC





## RECYCLING

Tire recycling system to obtain secondary raw materials in various extrusion Special patented Extrusion technology ETP plant from wasted tires rubber crumbs







#### **SPECIAL PRODUCTS**

R&D projects & tailored products Gaskets calendering technology Special adhesive tapes calendering technology Textile Finishing technology: padders & calenders Stainless steel & Paper embossing technology



Safety assessment Compliance report Refurbishment Rennovation Revision Industry 4.0 Update

& Teleservice Original spare parts Refurbishment & Safeties updating Training & Technological assistance

**CUSTOMER SERVICE** 











## **COMERIO ERCO**

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